

Customer Complaints Form

Please use this form to report your complaint. We would like to hear your complaint so that we can try and resolve any issues and improve our services for the benefit of all customers.

Name.....

Address.....

Daytime phone number.....

Email address.....

What is your complaint about?

Please give us as much detail as possible so we can fully investigate the issue
(continue overleaf if necessary).

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Have you complained about this before? **Yes** **No**

If yes, approximately when?

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How can we resolve your complaint?

(You might want an apology, work to be corrected or compensation for a loss)

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(continue here if necessary).

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**If you have any questions about the complaint process please contact
the Customer Services Co-ordinator on 01271 313361**



**North Devon Homes Ltd
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